



Contacting the Tax Department about MyTaxes

By Phone:

(304) 558-3333 or Toll Free at 1-800-982-8297

TDD Service is available at 1-800-282-9833

By Email:

You may also email your MyTaxes questions to:

TaxMyTaxes@wv.gov

Any information you send us by electronic mail is not encrypted and may be seen by others on the Internet. You should keep this in mind if you are sending us information such as your name, address, Social Security number, federal employer identification number or West Virginia business registration number. However, any information on tax returns, in correspondence sent to us through the United States mail, or obtained during meetings is confidential. We are not responsible if your electronic mail is lost, intercepted or misused by others.

You must provide us with as much information as possible to enable us to give you a correct answer. Any response you receive via electronic mail represents the personal opinion of the sender. It is not the official position of the West Virginia State Tax Department. Binding decisions are issued by the WV State Tax Department through Administrative Notices, Technical Assistance Advisories and written tax opinions.